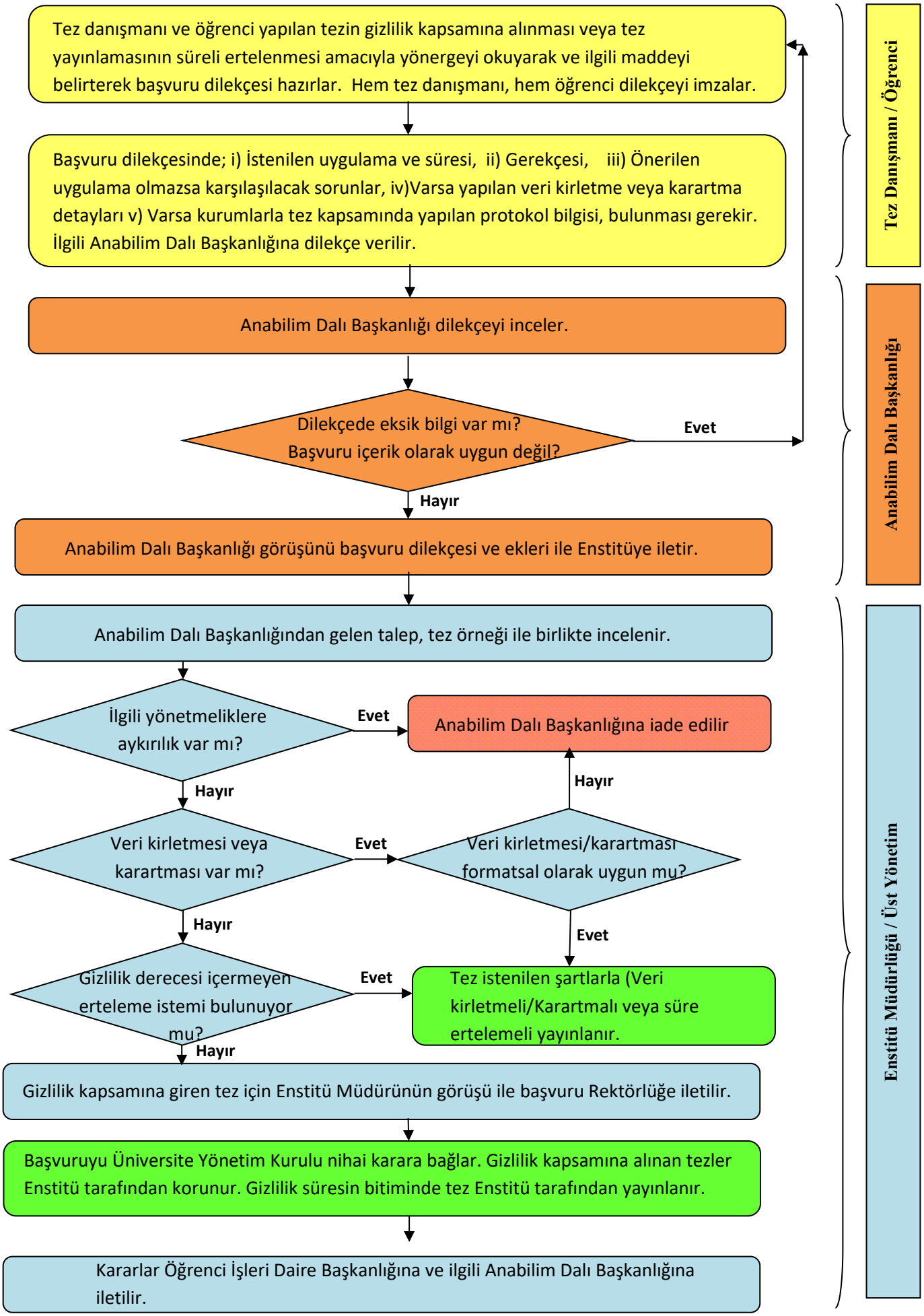TEZLERİN ERİŞİME AÇILMASI İŞ AKIŞ ŞEMASI